

Frequently Asked Questions:

S.NO	Questions	Answers
1.	<i>What is Purpose of Pay fee..?</i>	Pay fee was developed to provide an option to education institutes for collecting fee from their students through online mode of payment.
2.	<i>What type of users presented in this pay fee..?</i>	Students can access the application with login in the application.
3.	<i>My account was debited but payment receipt is not generated..?</i>	For generating the duplicate receipt click on the link “1.) <u>Check My Transaction Status Through PNB Internet Banking (Retail)</u> ” given in the home page.
4	<i>I don t have PNB internet banking facility, but I had internet banking facility of some other bank can I pay my fee..?</i>	Presently only pnb net banking facility is available, however soon payment of other banks internet banking modes will be enabled.
5.	<i>My transaction is not successful but amount is debited..?</i>	You may get refund within 7 working days.
6.	<i>Control/Buttons' are not working..?</i>	Some browser may not be compatible, however please submit your valuable feedback to us, so that we may provide better service in future .At present use internet explorer 9 and above version only.
7.	<i>Contact details of PNB team ?</i>	If you are facing any difficulty you may contact on 011-28757335/39