

**Frequently Asked Questions:**

<b>S.NO</b>	<b>Questions</b>	<b>Answers</b>
1.	<b><i>What is Purpose of Pay fee..?</i></b>	Pay fee was developed to provide an option to education institutes for collecting fee from their students through online mode of payment.
2.	<b><i>What type of users presented in this pay fee..?</i></b>	Students can access the application with login in the application.
3.	<b><i>My account was debited but payment receipt is not generated..?</i></b>	For generating the duplicate receipt click on the link "1.) <a href="#">Check My Transaction Status Through PNB Internet Banking (Retail)</a> " given in the home page.
4	<b><i>I don t have PNB internet banking facility, but I had internet banking facility of some other bank can I pay my fee..?</i></b>	Presently only pnb net banking facility is available, however soon payment of other banks internet banking modes will be enabled.
5.	<b><i>My transaction is not successful but amount is debited..?</i></b>	You may get refund within 7 working days.
6.	<b><i>Control/Buttons' are not working..?</i></b>	Some browser may not be compatible, however please submit your valuable feedback to us, so that we may provide better service in future .At present use internet explorer 9 and above version only.
7.	<b><i>Contact details of PNB team ?</i></b>	If you are facing any difficulty you may contact on 011-28757335/39